Belize Institute of Management (BIM)



January – March 2019 Seminars

January 2019

Effective Telephone Skills- January 11/ **\$180.00** Managing and Resolving Conflict- January 16-17/ **\$337.50** Problem Solving and Decision Making- January 21-22/ **\$337.50** The Power of Customer Service- January 24-25/ **\$337.50** Effectively Managing Time and Stress- January 28-29/ **\$337.50**

February 2019

Bringing out the Leader in You- February 1/ \$180.00 Retirement Planning- February 4-5/ \$337.50 Defensive Driving Skills- February 6-8/ \$337.50 Dealing with Difficult People- February 8/ \$180.00
Developing High Performance Teams- February 11-12/ \$337.50
Communicating for Maximum Results- February14-15/ \$337.50
Supervision I: The New Supervisor- February 18-20/ \$337.50
Effective Writing Skills- February 21-22/ \$337.50
Inter-Personal Skills- February 25-26/ \$337.50
Setting and Achieving Goals- February 27-28/ \$337.50

March 2019

Handling Customer Complaints- March 1/ **\$180.00** Minute Taking- March 4/ **\$180.00** Finance and Accounting for Non-Financial Managers- March 6-7/ **\$337.50** Motivating Others- March 8/ **\$180.00** Supervision II: Advanced Management Skills & Techniques for Supervisors- March 13-15/ **\$371.25** Dynamic Presentation- March 18-19/ **\$337.50** Effective Office and Records Management- March 21-22/ **\$337.50** Time Management- March 26/ **\$180.00**

English Grammar & Writing Course (Basic I&II)- March 27-28/ **\$337.50** Work Ethics- March 29/ **\$180.00**

Call (223-3055), email (<u>bimbelize@gmail.com</u>), to register! Visit our website at bimbelize.org